

Airline Policies on Lost or Stolen Tickets

American Airlines

0207 365 0777

www.aa.com

Non-used ticket

- Complete lost tickets application form
- Buy replacement ticket at current fare for your route
- Get refund after travel minus a \$100 service charge

Partially used ticket

- Complete lost tickets application form
- Get refund after travel minus a \$100 service charge

British Airways

0870 850 9850

www.britishairways.com

Non-used & partially used tickets

- Complete lost tickets application form
- Pay £25 service charge fee
- Ticket re-issued

Continental

0845 607 6760

www.continental.com

Non-used & partially-used tickets

- Complete lost tickets application form
- Buy replacement ticket at current fare for your route
- Send what is left of ticket after travel to Continental
- Get refund after travel minus a \$100 service charge

Delta

0800 414 767

www.delta.com

Non-used and partially used tickets

- Re-purchase ticket at original fare
- Complete lost ticket application form and apply for refund (minus \$100 service charge) after travel

Northwest Airlines

08705 074 074

www.nwa.com/ or www.klmuk.co.uk/main/home/index.asp

- Fill out form
- Pay service charge depending on type of ticket lost
- Ticket re-issued

United Airlines

0845 847 7777

www.ual.com

- Fill out form
- Pay \$100 service charge (FREE for military and government passengers)
- Ticket is re-issued

Virgin Atlantic

087053 747 747

www.virgin-atlantic.com

- Fill out form
- If the ticket was lost the fee is £30
- If the ticket was stolen the fee is £30 but it *is reimbursed* after travel
- Ticket re-issued